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After Sales Support

Our after sale support is unique and very reliable. We even give 24/7 phone and email support for some of our services.

We also send you VERY DETAILED information about your web site monthly. With this information you will be able to see who checked your web site, which pages did they check, how long did they stay, how did they find you, and even the information about which city are they from.

If you have any questions, please use the [contact form](#).

Do you do price match?

YES WE DO price match only if you have a quote taken from another professional company.

Do you have a price list of your services?

Prices are variable on your needs.

You can check web design package prices from [here](#).

Graphic Design starts from £99.

Mastering Services has fixed priced of £30 per track.

It is best to talk to you and understand your needs first. Please [contact us](#) for more information.

Search Engine Optimisations (SEO)

Ensure your website is found on search engines!
We provide all the tools necessary to achieve a great search engine ranking, with advanced submission and optimisation:

Automatic monthly search engine submission.
Meta tag generation.
Search engine optimisation advice customised to your website.
Comparative competitor analysis
Guaranteed Google listing

Thorough search engine optimisation analysis, detailed customised advice and comparative competitor analysis.

24x7 technical support – by email, telephone and on the web, from our UK-based support experts.

Do you do web design in different languages?

Yes. We can do web designs with over 350 different languages.

I have an existing website, can you update?

Yes we can help. We can also implement Content Management System (CMS) so that you can update it yourself without any software or any technical knowledge.

Can I use the existing domain name and hosting services?

Yes you can keep your existing domain name. However as hosting services vary, your decision is important to choose the right hosting for your web design. We recommend our hosting services as we cover all features that we use in our developments and also we give up to 1 year free hosting.

Do you implement CMS to my existing web-design?

CMS (Custom Management System) is a system that allow you to

change and edit your own website easily without any software or technical knowledge.

To give a certain answer if we can implement this technology to your existing design, we need to check your web design and coding first but the answer is YES most of the time.

Do you do logo design?

Yes we do!

Please check our [Graphic Design Page](#) for more info.

How long does it take to finish an assignment?

It depends on the work. Usually a web design takes about 2 weeks to become up and running while logo design takes about 3 days.

What is domain name and hosting?

Domain Name:

www.yourdomain.co.uk

Web Hosting:

This is where all your files, documents and pictures to be held

Further Reading:

http://en.wikipedia.org/wiki/Web_hosting_service

What are the hosting prices?

At the moment we only offer hosting services to our own clients. We do not supply hosting separately.

Prices starts from 4.99 to 14.99

May I ask the equipments that you are using

Well, there is many. But here is a short list:

- Computers

Mac Pro Quad Core 2 x 2.8GHz, 16GB Ram

MacBook Pro's

WAVex Media | Frequently Asked Questions about Website Design, Hosting and Domain name

– **Photography**

Canon EOS 50D
Loads of lights...

– **Software**

Apple Logic Studio
Adobe CS4 Master Collection
Pro Tools 8
Peak Pro XT 6

and many more...
